From: Scott Huebner <scott.huebner@universityparkrd.com>
Sent: Monday, November 16, 2026 8:31 AM
To: Vivian Carvalho <Carvalhov@pfm.com>
Subject: Fwd: FW: Toon Golf Management

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Please include this with correspondences.

---------- Original Message ----------
From: scotthuebner@earthlink.net
To: scott.huebner@universityparkrd.com
Date: 11/16/2026 8:29 AM EST
Subject: FW: Toon Golf Management

From: scotthuebner@earthlink.net <scotthuebner@earthlink.net>
Sent: Monday, November 16, 2026 8:28 AM
To: 'Jon Robinson' <jrobinson@brelaw.com>

Subject: RE: Toon Golf Management

Thanks for your input.

From: Jon Robinson <jrobinson@brelaw.com>
Sent: Sunday, November 15, 2026 10:45 AM
To: ScottHuebner@earthlink.net
Subject: Toon Golf Management

Scott, I am writing this because I leave for the rest of this month tomorrow, and I'm told decisions will be made about Troon management soon. I wanted you to know that a Country Club where I live in Illinois had a terrible experience with Troon in the past 3 years. The Board there decided that a golf management company could do better and a a reasonable cost. The Board was wrong on both counts. That club is now in more serious trouble financially because of its Troon experience.

That said, I would not recommend changing from the management system that has worked well at UPCC for years. I certainly would not recommend contracting with Troon, and finally, if your Board insists on contracting with Troon it should be done only on a short term (one year?) trial basis.

I may be able to arrange for one of the lead Board members at the Illinois club to speak with you about more details if you are interested. I hope this helps. I want to be helpful, and believe that an ounce of prevention is worth more than a pound of cure! Please call me if you would like to discuss this more.

Jon Robinson
8322 Grosvenor Court
UPCC
217-972-4396

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